

The Crossroads Center Mission Statement

To provide culturally and linguistically congruent, comprehensive behavioral healthcare in a holistic manner, assuring access and quality to our diverse customers.

These services will be consistent with the organization's philosophy to implement state of the art programs that promote abstinence, prevent or remediate substance abuse and mental illness, and other behavioral disorders that place families and children at risk.

To achieve our mission, we reaffirm that all persons have the right to be healthy and to lead productive lives. We pledge to serve our customers, their families and the community to the best of our abilities.

Core Values

1. We believe that differences in culture and ethnicity among our clients, staff and customers contribute positively to the treatment and healing processes that occur within our programs.
2. We believe that all people are worthy and we respect all people.
3. We believe in the strength of families, and we believe that families can contribute to the successful treatment of our clients.
4. We believe that it is The Crossroads Center's responsibility to assure that quality services are provided to all of our clients and to all of our customers.
5. We believe that success is determined by continuous improvement of our products and services.



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Adult Residential Care (ARC) Services and Intensive Outpatient Program (IOP)

The Crossroads  Center
Helping People Turn Their Lives Around

Intensive Outpatient Program (IOP)

Organized therapeutic services provided in non-residential setting at least three days per week, three hours a day in a professionally supervised program.

Program services include:

- Assessment
- Individual
- Counseling
- Group Counseling
- Family Counseling
- Case Management
- Drug Screening
- Medical Somatic Services
- Crisis Intervention
- Prevention and Education

CHANGE Court

CHANGE Court, which stands for Changing Habits And Setting New Goals is Empowering, is designed to give those caught up in prostitution and victims of sex trafficking a chance to get clean, walk away with a clean record and rebuild their lives.

Other admission types:

- We welcome self, friends and family referrals to the Adult Residential Care (ARC) Unit.
- Admissions must be clean of alcohol, benzodiazepines and/or opiates upon admission. Exceptions can only be approved by the Medical Director.

Mental Health Court Residential

Funded by the Hamilton County Mental Health and Recovery Services Board

Courts have teamed up with mental health providers in an effort to provide treatment for those with chronic mental illness (in lieu of incarceration) from re-offending repeatedly.

The goal of the mental health court is to break the cycle, based on the concept that recovery is important and obtainable. The goal is to get those challenged with severe mental disabilities, psychiatrically stable, compliant with their own treatment goals and to obtain stable housing or supportive living arrangements.

Admission criteria

- Potential client has been charged with a misdemeanor, excluding a DUI or domestic violence charge.
- Potential client has a diagnosis of Schizophrenia, Schizoaffective, Bipolar, and/or Major Depressive Disorder.
- Referred by Mental Health Court
- Hamilton County resident

What to Bring to Your First Visit

Insurance card or proof of income for participation in our reduced fee program. You may bring family members or loved ones who would be supportive if you chose to include them in your treatment. Our Intake team will assist you in what you can and cannot bring onto our residential units.

Eligibility

Legal criteria: Charge must be a misdemeanor, a non-violent offense; and the person cannot have a history of violent offenses.

Mental health criteria: Person must have schizophrenia, schizoaffective disorder, bipolar disorder or major depressive disorder that is recurrent.

Defendants must be: competent to stand trial, have the ability to understand and participate in treatment programs, and be willing to plead guilty to the charge.

Program length: Varies on the need of the client. Charges may be erased from defendants' records after they graduate from the program.

Our staff is composed of a clinical director, a psychiatrist and psychologist, nurses, social workers, counselors, therapists, a care coordinator, behavioral health technicians and client monitors. The services provided on the residential unit are assessment, group and individual psychotherapy, medical somatics, crisis intervention, drug screens and case management.

All treatment services are provided in a manner consistent with state of the art and best practices.