

# FAQ – COVID-19

The Frequently asked questions below relate to the current closure of the school due to COVID-19. They will be updated as new information comes to light.

# Q: Do we send siblings of students at Yeshivah - Beth Rivkah Colleges, the GELC and Creche, to their respective schools?

A: Siblings of Yeshivah – Beth Rivkah students are not considered a problem and can attend their respective schools (subject to their school approval). Any sibling of a "Casual Contact" are also not an issue as, according to DHHS, they are considered a contact of a contact and therefore the extra degree of separation means they are not a concern.

# Q: Can parents of students at Yeshivah - Beth Rivkah Colleges, the GELC & Creche attend work?

A: Please contact your own place of employment for guidance as to whether or not you can attend work.

#### Q: Will we close every time a community member is diagnosed?

A: We will follow advise of DHHS

### **Q:** What is the definition of "close contact" and "casual contact"?

A: See the below links:

https://www.dhhs.vic.gov.au/victorian-public-coronavirus-disease-covid-19 Fact Sheet - Casual Contact - What you need to know Fact Sheet - Suspected Case - What you need to know

#### Q: Can the school let me know the name of the staff member involved?

A: As per advice from the DHHS, due to privacy reasons we cannot discuss any personal details.

#### Q: What do I do about after school activities that my children attend?

A: Please contact the provider directly and be guided by their advice.



## Q: What are best hygiene practices to reduce risk of Coronavirus

- A: Wash your hands often with soap and running water, for at least 20 seconds. Dry with paper towel or hand dryer.
  - Try not to touch your eyes, nose or mouth.

• Cover your nose and mouth with a tissue when you cough or sneeze. If you don't have a tissue, cough or sneeze into your upper sleeve or elbow.

### Q: How do I speak to my child about Coronavirus

A: In light of our previous emails, we are aware that parents may be concerned on how to approach the corona virus topic with their children without causing too much emotional disturbance.

It is important during times like this that we stay informed, keep perspective and be honest with our children. Keep in mind that children's emotions feed off their parents. It is for this reason that adults need to stay up-to-date on the news, so that we can answer children's questions. However, remain calm when discussing this with your children.

Remember that being informed and being anxious are two different things. Parents should also tailor their approach depending on their child's age, information processing style and exposure to news about the virus. If too much information is going to make your child anxious then give them as little as possible.

If you feel that you need any further guidance about speaking to your children <u>(see link on website)</u> or you think that your child needs assistance from our welfare team please contact the Heads of your child's campus.

# **Q: What is happening with School Fees?**

A: We appreciate the difficult situation and the school is evaluating all its options. At this stage there are no changes to the current processes for school fees. We continue to pay our staff who are working behind the scenes in various capacities to ensure that the school can continue to function as best it can remotely, as well as to ensure the premises are prepared for when we reopen. In regards to ELC / Creche and CCS benefits, at the moment the Government are working to confirm what is and isn't permissible. We are working directly with Senior Advisors to the Education Minister, as well as our local Politicians in regards to the best way moving forward and will advise as soon as a final decision has been made.

If you have a particular concern relating to your personal situation, please contact Mazi (school) mazi.maman@ybr.vic.edu.au or Serena (preschool) serena.sifris@ybr.vic.edu.au. We will attempt to get back to you as quickly as possible but we ask for your patience and understanding if there is a slight delay.