

2016 / 2017



ANNUAL REPORT

BIG BROTHERS BIG SISTERS OF CHRISTCHURCH



Harmony & Cathleen

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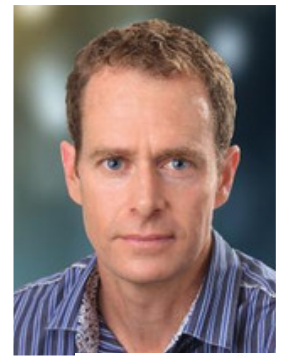
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MESSAGE FROM THE BOARD CHAIR



Simon Pankhurst
Big Brothers Big Sisters of Christchurch
Board Chair

The last twelve months has involved survival, future proofing and growing optimism. The year started with Matt (Programme Manager) recovering in hospital from open heart surgery. Matt never ceases to amaze me with the way he leads our organisation and in recovery he was no different, epitomizing all the qualities we value and frequently witness from our mentors; honesty, patience, willingness, reflection, appreciation, resilience and fortitude. The remaining staff, Kirsty, Beth and Anna had a major challenge on their hands and were truly incredible in their determination in not just ensuring essential tasks were completed but were absolutely determined to minimise the unavoidable reduction in the frequency of support they provided to mentoring relationships. A huge thank you to the staff during this time as well as the board members.

For a long time now there has been constantly increasing competition for charity funding as the not for profit sector continues to expand. This means the need to explore alternative revenue streams has never been greater and so it was exciting this year to successfully re-recruit Rachel Hewitt, having made the landmark decision last year to establish a new role with this as the primary focus. This strategic step was bold, exciting and fundamentally necessary. While only in the role for six months Rachel has already created enormous energy and momentum quickly validating this new organisation structure. We were also delighted to recently welcome new co-ordinator Faye Higgins who has quickly become an integral and valued team member and thus finally completing the team and forging the way for stability and optimism for the year ahead.

The last twelve months has included a number of new and old events for mentors and mentees. Feedback from the very well attended kayaking event at Antiqua Boat Sheds was fantastic, while the Clip 'n Climb and Laser Strike events are always popular and all three events are a great opportunity to witness the incredible connections between mentors and our young people. The mentor's dinner was a memorable night with several mentors singled out for amazing commitment, perseverance and compassion. The recent desert night, sponsored by Cameron and Co. was superbly organised, really fun with its unique tea party theme and all speakers were entertaining, insightful and encouraging. A huge thanks to all those that organised, sponsored and attended these critical events.

Finally thank you to our mentors, all of our funders, both big and small, trusts and individuals, to our loyal and committed staff Kirsty, Anna, Rachel, Faye and Matt who enters his fourteenth year at the helm and my board colleagues and our strategic guru John O'Connell for your contributions, time, vision, and professionalism.

Despite a hugely challenging year with limited staffing capacity, the feedback from our young people, their caregivers and our mentors was consistently uplifting and heart-warming and served to continually remind us why BBBS plays such a pivotal and preventative role in our community. The benefit of one hour, once a week, truly is profound. Plans on how the board aim to continue growth are set out in this document.

2016 / 2017 BOARD MEMBERS

Vanessa Thompson (Secretary), Michael Woodward (2016 Treasurer), Lydia Hemingway (Fundraising), Summer Pringle (Legal), Grant Anderson, Judge Rob Murfitt (Advisor), Roger Sutton (Advisor).



STRATEGIC FOCUS AREAS



December

2017

200 Donors

December

2017

160 Matches

December

2020

1000 Donors

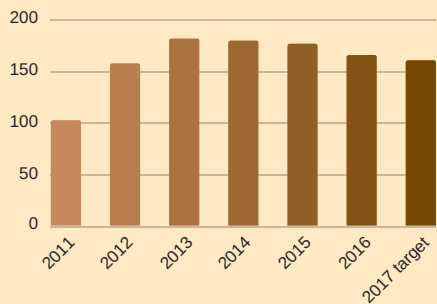
December

2020

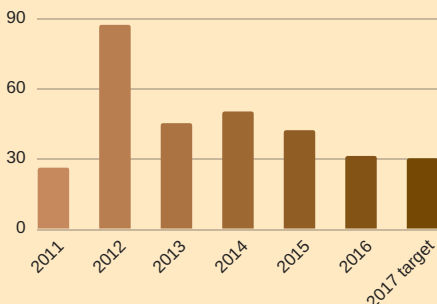
200 Matches

Big Brothers Big Sisters has a long and strong history worldwide for a reason: it is simple and it works. Mentoring is simply about walking alongside another, letting a young person know they are valued and not alone. A recent review overwhelmingly confirms that the Big Brothers Big Sisters programme benefits the young people of Christchurch because it is simple and credible. We have stable, steady finances that have been carefully managed for the 14 years of our existence. We have proven we can deliver a high quality programme to young people, can recruit volunteers and be trusted to fight hard to make the most of the finances given to us. The demand to increase our services needs to be balanced against the importance of supporting our current matches to last as long as possible. This balancing act forms the strategic work of the programme. In this regard our Board numerically defines its targets as follows:

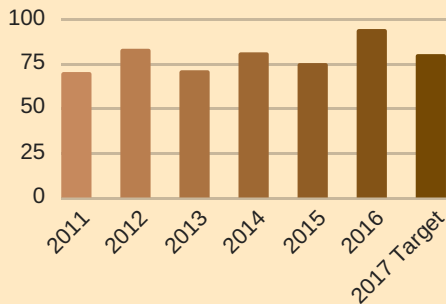
- 1. **Total matches served:** The number of young people who have had a mentor in the calendar year.
- 2. **New matches:** The number of new matches started in the calendar year.
- 3. **Twelve month retention rate:** The percentage of matches that make it to the one year mark. This measure focuses on the length of the match. It is hoped all matches make it to the one year mark but sometimes a mentor or child may move away. Our goal is that where possible, staff foresee this prior to matching.



Total Matches Served



New Matches Served



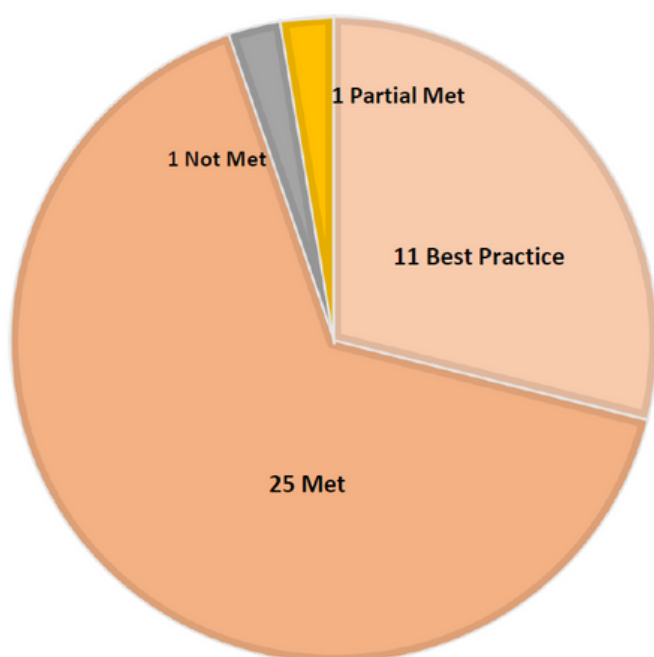
12 Month Retention Rate %

'The greatest good you can do for another is not just share your riches but to reveal him his own'.

BENJAMIN DISRAELI

STANDARD OUTCOMES

■ Best Practice ■ Met ■ Partial Met ■ Not Met



SCOPE REVIEW

REVIEW COMPLETED ON: MARCH 2017
REVIEW TEAM: ANGELINA MCLEAN, DAVE GOLDSWORTHY,
MATTHEW PRATT

A SCOPE review tests a youth provider's operations and governance against a set of 19 standards. These standards have been developed from a series of reviews of New Zealand and overseas literature and research around best practice in Youth Development Work.

OUTCOME:

Best Practice achieved in follow standards:

- The agency operates from a strengths based approach
- Workers at the agency connect effectively with young people
- The programme is supportive of the other areas of a young person's life
- The agency has a clear kaupapa (objectives, purpose and values) that is shared at all levels
- Systems for planning, accountability and management of finances appropriate to the size of the agency.

"Whether we met with school principals, volunteer mentors or young people themselves, it's clearly evident that the BBBS programme has an impact on both the young people and mentors involved and is making a difference in lives and whanau throughout the city - one hour a week, one week at a time.

Simplicity is part of the kaupapa of BBBS. Keeping it simple works and has worked well for this organisation, that has grown from its humble roots as the Northwest Mentoring Trust.

As a review team we were very conscious of trying not to complicate things through over-cooked recommendations that might weigh heavily on a 'well oiled machine' ".

MATCH OUTCOMES



GED & KONNOR (BLOGG CHARITABLE TRUST)

Meet - Konnor!

Konnor first came to the attention of Big Brothers Big Sisters when his mum made contact, looking for a mentor for her young boy. Konnor's mum was really aware of the void of a positive male role model in Konnor's life. He lacked confidence which was affecting his peer relationships and school life. On first meeting six year old Konnor you would think him extremely introverted: he did not really speak and any conversation had to be coaxed out of him.

Along came Ged.

Ged decided to volunteer as a mentor with Big Brothers Big Sisters. He's a reliable, excellent kiwi bloke, just the sort of mentor we need more of. Connecting him with Konnor seemed ideal!

Ged and Konnor had been matched about four months when Ged realised Konnor had a real interest in rugby. The two of them would often kick a ball around together and Konnor seemed to really enjoy it. Ged approached Big Brothers Big Sisters to see if there was any way we could support Konnor to join a local rugby club. Thanks to the Blogg Charitable Trust we were able to let Ged know that 'yes' we could make this happen! Through this partnership we were able to encourage Konnor to get involved in a local rugby club, pay for his subscription and purchase his first pair of rugby boots - imagine if this was the start of an All Black career!

"Ged has done an incredible job. I was struggling with Konner before we met Ged. I was literally in tears with no clue how to get through to him. The power of rugby and being a part of a team has had a huge impact. Hes such a different kid".
Tasha (Konnor's mum).

COMMUNITY ACKNOWLEDGES OUR YOUNG PEOPLE

Big Brothers Big Sisters of Christchurch were the proud recipients of 10 children's bikes in May 2017 thanks to the 'Bikes For Tykes' charity team building programme of Corporate Challenge Events.



The donor, Meridian Energy, undertook a fun team day building the bikes and then presenting them to Big Brothers Big Sisters of Christchurch at the conclusion.

Corporate Challenge Events has a number of team building programmes that corporate clients can do which support charities like Big Brothers Big Sisters.

There are more events in store for 2017 and 2018 thanks to Corporate Challenge Events.

Visit www.corpchallenge.co.nz

2016 PROGRAMME EVALUATION

OUR IMPACT
165

Christchurch young
people were provided
with a mentor in 2016

We use our Programme Outcome Evaluation (POE) tool annually to evaluate the impact mentoring is having on young people and how the young people, their families and mentors rate the experience. A report is currently being written with data from 2014-2016 using more than 700 surveys.

Data from the last completed report is compelling!

100% of parents reported their child benefited from mentoring

98% of volunteers recommend the mentoring experience

94% of young people had increased confidence since knowing their mentor

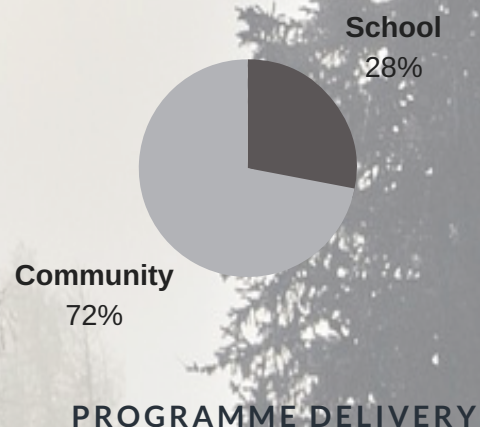
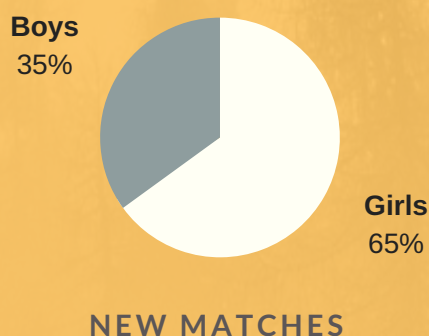
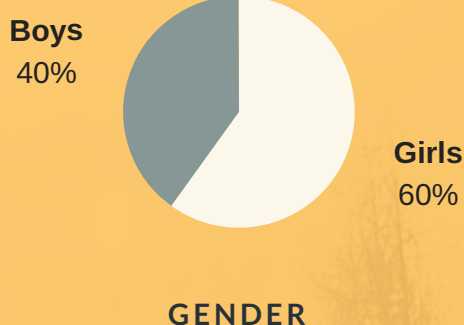
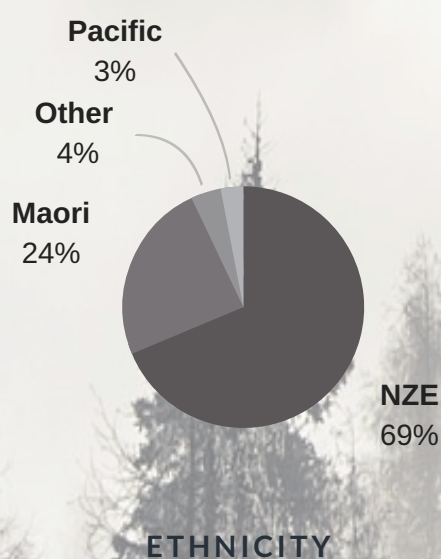
81% of young people were better at making decisions

75% of young people were doing better in class

83% of young people had improved relationships with adults

Across 21 categories in confidence, competence and caring, young people showed improvement in all 21 categories.

2016 PROGRAMME PERCENTAGES





WE MADE IT!

Class of 2017

AVERAGE MATCH LENGTH

1089 days

What our young people have to say:

"They just do it, even though they don't get paid!"

Andrew

"It's great having someone know how I feel instead of keeping it all inside"

Nisha

"We get to go places I haven't been before"

Harmony

What our parents/caregivers have to say:

"Thank you for being there through a pretty tough year"

Barbara

"It's great my daughter has a positive female role model who loves spending time with her"

Darryl

"They get on so well. They are just great mates!"

Donna

2016 FINANCIALS

For the year ended 31 January 2017

STATEMENT OF FINANCIAL PERFORMANCE For The Year Ended 31 January 2017

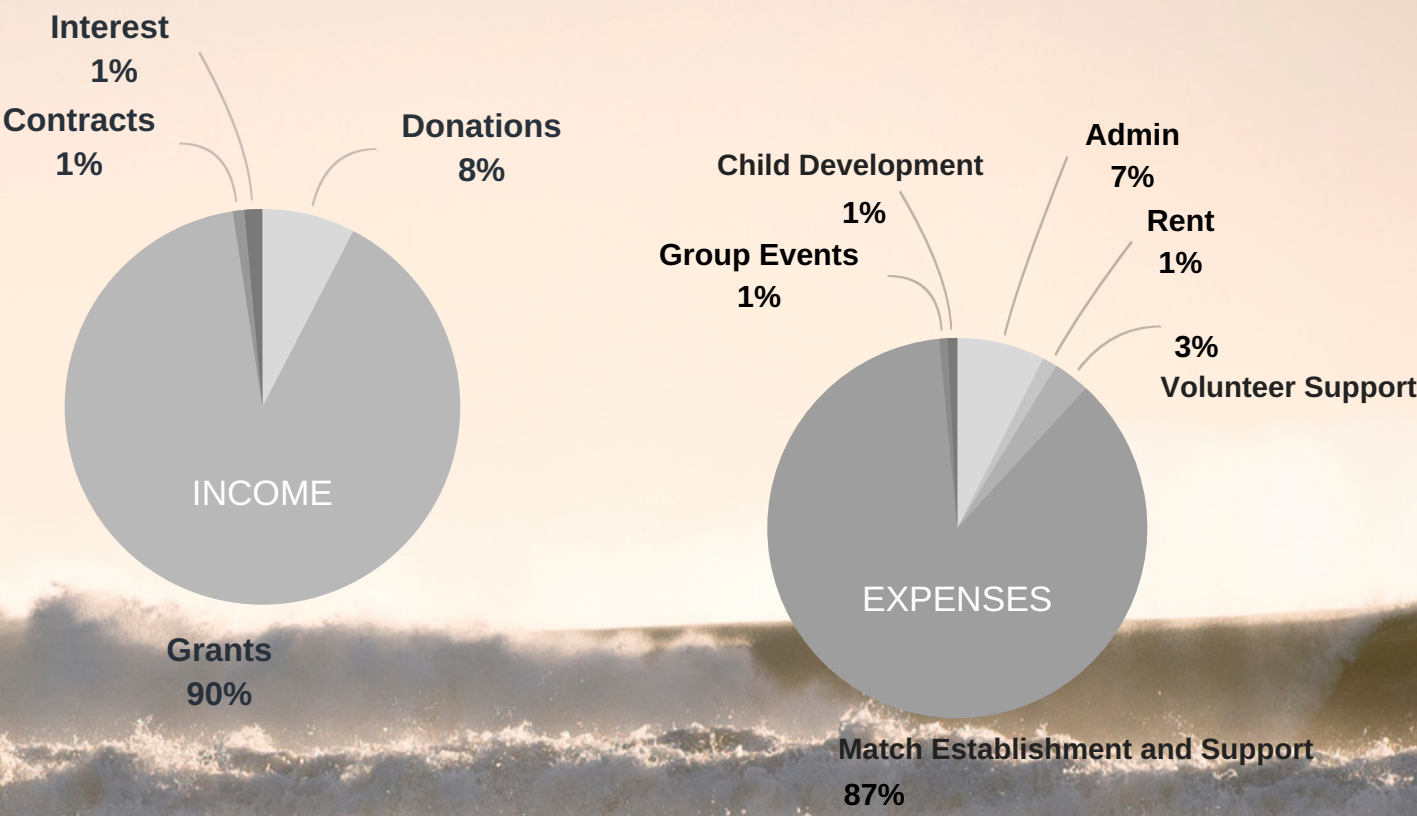
	2017	2016
INCOME		
BBBS Events	501	900
Donations	15,560	25,435
Grants	157,969	194,163
Contracts	2,000	14,810
Opening Tagged Funding	32,468	50,927
Closing Tagged Funding	(57,112)	(32,468)
Interest Received	3,094	5,314
GROSS INCOME	154,480	259,081
LESS EXPENSES		
ACC Levies	579	773
Auditors Remuneration	492	345
Bank Charges	320	248
Group Events	1,373	4,605
Insurance	1,875	1,875
IT Expenses	1,210	-
Mentee Development	1,564	2,867
Mentor Acknowledgements	2,660	2,331
Mentor Recruitment	156	393
Mentor Resources	477	1,337
Mentor Supervision	829	1,816
Mentor Training	1,866	2,566
Mileage	5,268	7,504
National Hui	1,760	1,529
Professional Supervision	3,523	3,205
Printing, Stationery & Office Expenses	1,956	5,338
Project Promotion	1,726	3,860
Recruitment	2,015	524
Rent	2,400	2,400
Telephone	3,295	3,062
Team Welfare	1,129	841
Wages - Administration	13,873	11,151
Wages - Mentor Co-Ordinators	165,428	171,834
TOTAL EXPENSES	215,774	230,404
NET SURPLUS/(DEFICIT) TRANSFERRED TO TRUST EQUITY	(\$61,294)	\$28,677

	2017	2016
CURRENT ASSETS		
Petty Cash	-	77
Westpac Ltd - Cheque Account	24,043	63,435
Westpac Ltd - Online Saver Account	40,047	5,985
	64,090	69,497
NON-CURRENT ASSETS		
Investments		
Westpac Ltd - Term Deposits	90,000	120,000
Loan - BBBS of North Canterbury	4,000	5,000
Total Investments	94,000	125,000
TOTAL ASSETS	158,090	194,497
CURRENT LIABILITIES		
Westpac Ltd - Team Credit Cards	99	507
Accounts Payable	3,495	2,843
Tagged Funding	57,112	32,468
TOTAL LIABILITIES	60,706	35,818
NET ASSETS	\$97,384	\$158,679



2016 FINANCIALS

For the year ended 31 January 2017



OUR FUNDERS & SPONSORS

Income from Community Grant Providers and Trusts



AN EXTRA SPECIAL ACKNOWLEDGEMENT OF OUR 'REGULAR GIVERS'... (YOU KNOW WHO YOU ARE!)

YOUR CONSTANT AND FAITHFUL SUPPORT IS OUR GRASS ROOTS - BREAD & BUTTER... THANK YOU!!!

ADDITIONAL FUNDERS

Income from Community Grants Providers, Trusts & Supporters

Beacham Foundation
Blogg Charitable Trust
Clyde Graham Trust
EB Millton Charitable Trust
J & M Ferrier Trust

George Sevicke Jones Trust
Keith Laugesen Trust
Maurice Carter Charitable Trust
St Andrews College
St Aidans Church

LOCAL PARTNERS

Business and Community Partners



...ON BEHALF OF THE STAFF, BOARD, MENTORS AND YOUNG PEOPLE INVOLVED IN THE
BIG BROTHERS BIG SISTERS PROGRAMME...
THANK YOU FOR BELIEVING IN US AND THE MENTORING EFFECT!

Supporting a Mentoring
MATCH
Costs



\$1300

Professional
Match Support



\$200

Programme
Expenses

\$1800 a year



\$200

Programme
Development



\$100

Volunteer Training
& Appreciation

mentoring. so simple. it works

RESPONSE FORM

MENTORING. SO SIMPLE, IT WORKS!

START SOMETHING



The value of mentoring is undeniable but it does cost something.
This is where YOU can play a part!



WAYS TO DO IT



There are several ways to give to Big Brothers Big Sisters:

givealittle
from the  Spark Foundation



- To make a one off donation it is as simple as going to:
www.givealittle.co.nz/org/bbbschch

REGULAR GIVING PROGRAMME



- To set a regular amount of your choice you can join the 'Regular Giving Programme' by setting up an automatic payment from your online banking to:
Big Brothers Big Sisters of Christchurch
03 1702 0200781 00
Simply contact our office to let us know (03) 358 4019

START A MENTORING MATCH



- To make a significant contribution to one match you can commit to paying the \$1800 per year for that match. This is a great option for businesses or groups.
- To know more about Starting A Mentoring Match or other ways to support us **contact: rachel@bbbs.nz**





BIG BROTHERS BIG SISTERS OF CHRISTCHURCH



P: 03 358 4019



E: CHRISTCHURCH@BBBS.NZ



W: BIGBBROTHERSBIGSISTERS.ORG.NZ



WWW.FACEBOOK.COM/BBBSCHCH

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PO BOX 20045, BISHOPDALE, CHRISTCHURCH

ACCOUNT DETAILS:

BIG BROTHERS BIG SISTERS OF CHRISTCHURCH

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