

TERMS & CONDITIONS

Virtual Reality or computer-simulated reality, is a computer technology that replicates an environment, real or imagined, and simulates a user's physical presence and environment in a way that allows the user to interact with it. EXITUS VR now invites you to participate in this interactive and revolutionary experience of Virtual Reality Escape Room & Arcade here in Houston, TX. Prepare yourself for an unforgettable adventure filled with high-tech devices, clues, puzzles and the most interesting mysteries of our time.

LIVE THE EXPERIENCE!

TERMS OF USE:

EXITUS VR would like to answer some questions you may have and also share with you some important information:

- All mobile phones and other electronic devices must be placed inside the lockers of Exitus VR. The game relies on your intuition and team work, your phone will not help you here!
- Food or beverages are not permitted inside the VR areas. Do not bring dangerous or hazardous materials onto the premises.
- Any players under the age of 16 must be accompanied by an adult.
- Please do not participate in the game if you are under the influence of alcohol or any mind-altering substances or any other substances that may affect your senses, reflexes or coordination. The operator may refuse service to admit any patrons without any explanation and without refund.
- Any damage to the equipment, accessories/furniture or property is forbidden. Those responsible will be fined accordingly. Players **MUST** arrive 10 minutes before the reserved time. There are waivers and instructions that must be given. After 15 minutes past your appointment, the operator may refuse to allow you into the VR AREA and you will not be refunded.
- We are ADA/Wheelchair accessible.

The general terms of sale are provided for the purpose of enabling buyers to place an order. By placing an order, the buyer acknowledges his/ her complete acceptance, without exception, of the general sales conditions.

Call 713-244-0525 for large groups.

Exitus VR reserves the right to request an ID from customers who might appear to be minors. Exitus VR reserves the right to modify its prices at any time. Services will be billed according to the rates at the moment the order is placed.

All reservations are processed in real time and are subject to availability. The game must be reserved by calling or online on our web-page www.exitusvr.com and by clicking on any of the **BOOK NOW** buttons. Specials are also available online or by calling Exitus VR. The sale will not be considered final until receipt of a confirmation email from Exitus VR with the order number. The credit card will immediately be debited for the amount of services booked.

CANCELLATIONS:

No cancellation fee applies for cancellations made 24 or more hours in advance. If you encounter any problems while attempting to cancel or change the booking time online, please call 713-344-0525.

Exchange / Cancellations Bookings. Exitus VR has a 24-hour cancellation policy. There is no refund for cancellations made less than 24 hours in advance, or in case of no-show. No changes to a reservation will be made within 12 hours of the scheduled game start time.

METHODS OF PAYMENT Exitus VR accepts payment by credit cards. We recommend you make your reservation using our web site www.exitusvr.com and complete the purchase using our secured method. If there is an available chair during the time slot reserved online and someone in your party wish to join, we accept payments in cash or by credit card on site.

SECURITY OF PAYMENT AND PERSONAL INFORMATION Exitus VR has entrusted its payment system to a specialist in online payment security. We do not keep any customer credit card information on our database. By booking through www.exitusvr.com, you consent to the use of those items of your personal data which are necessary to ensure the proper processing of orders. Exitus VR undertakes to only use this data base for information purposes and commercial offers for Exitus VR, and not to divulge these data to third parties except upon request by a judicial authority or other administrative authority empowered by law to request the communication of this information. All of your personal information is handled with the greatest degree of care and discretion.

ELECTRONIC BOOKING Each booking has a unique order number which permits the access to our game. The buyer will receive by email a booking confirmation that includes, order number, the exact date, and time of his reservation and how to access our location. Please read this carefully and make sure you have the correct location and time for your booking.

APPLICABLE LAWS – JURISDICTION The present general sales conditions are subject to the law of the United States. United States Courts shall have sole jurisdiction in case of litigation. Enjoy your virtual reality quest and thank you for visiting Exitus VR, don't forget to like us on social media and share your photos!