

PRIVACY POLICY 2019

This company privacy policy explains how our organisation uses the personal data we collect from you.

What data do we collect?

Our organisation collects the following data:

- Personal identification information (name, email address, phone number).
- Medical information (required for participants).

How do we collect your data?

You directly provide our organisation with the data we collect when you:

- Book a service or buy a product online.
- Fill in a new starter form with our administrator.
- Voluntarily complete a customer survey or feedback form.
- Like or follow one of our social media pages or posts.

How will we use your data?

Our company collects your data so that we can:

- Process your order.
- Keep your emergency contact details and medical information up to date.
- Email you with information regarding upcoming events.

How we store your data?

Our company securely stores your data on a secure network.

Our company will keep your personal data for 1 school term (4 months) after you stop using our products and services. Once this time period is expired, we will delete all of your personal data.

Marketing

Our organisation would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

- SportFit Wales
- DanceFit Wales

If you have agreed to receive marketing, you may always opt out at a later date. You have the right at any time to stop our organisation from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please email us:

info@thefitgroup.wales

What are your data protection rights?

The Right To Access – you have the right to request our organisation for copies of your personal data. We may charge you a small fee for this service.

The Right To Rectification – You have the right to request that our organisation correct any information you believe to be inaccurate. You also have the right to request our organisation to complete the information you believe is incomplete.

The Right To Erasure – you have the right to request that our organisation erase your personal data, under certain conditions.

The Right To Restrict Processing – You have the right to request that our organisation restrict the processing of your data under certain conditions.

The Right To Object To Processing – You have the right to object to our organisations processing of your personal data, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of the rights, please contact us.

Privacy Policies of Other Websites

Our organisation website contains links to other websites. Should you click on these links, you should read their privacy policy.

Changes to our Privacy Policy

Our organisation keeps its privacy policy under regular review. This privacy policy was last updated on 23rd August 2019.

How to contact the appropriate authority?

Should you wish to report a complaint or feel that our organisation has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

