



### AGREEMENT - AUTHORITY – To Investigate & Release

I authorise **SERENDIPITY REFUNDS PTY LTD** to investigate/recover Unclaimed Money/Assets in the name of,

\$

[Name money is listed owing to]

[Amount if known, plus interest if applicable]

I authorise **SERENDIPITY REFUNDS PTY LTD** and its staff to undertake any necessary searches and procedures required for the investigation/recovery of unclaimed money. I declare that I will provide necessary authentic identification document(s) to **SERENDIPITY REFUNDS PTY LTD**.

I am aware that by authorising Serendipity Refunds Pty Ltd to act on our behalf I agree to pay Serendipity Refunds Pty Ltd 15% service fee on the total sum recovered upon retrieval; I am aware that the fee of 15% payable to Serendipity Refunds Pty Ltd is not withstanding the extent of our effort or input to the recovery process for the said funds.

I understand I will receive the balance deposited electronically to the stated account below (or Cheque). I accept that I am responsible for providing correct information and that incorrect information may cause delays in receiving my unclaimed money. I authorise you to direct the unclaimed money to be deposited into an account managed by **SERENDIPITY REFUNDS PTY LTD** into the relevant nominated bank account and to deduct fees as per **SERENDIPITY REFUNDS PTY LTD** Fee terms and conditions. The balance remaining after deduction of the fees is to be repaid to my nominated bank account below or cheque sent to my address.

I acknowledge that:

- a. I have read **SERENDIPITY REFUNDS** Terms & Conditions for VIP Package and agree to them.
- b. I am the authorised signatory to the nominated account set out below.

Claimant Full Name/s:

Company Name:

Position:

Address:

Phone Work:  Phone Home:  Mobile:

Email:  DOB:

Date:  Preferred Method of Contact:  Email  Phone  Mail

Claimant Signature :

#### SERENDIPITY REFUNDS TERMS AND CONDITIONS

1. Serendipity Refunds can not disclose the source of your funds unless we have your signed authority.
2. Serendipity Refunds fee is payable of all monies recovered, upon recovery of funds.
3. The service fees are to be paid from the clients unclaimed money claim. The client understands they will receive the balance deposited electronically to their nominated bank account. The client accepts they are responsible for providing correct information and that incorrect information may cause delays in receiving their unclaimed money.
4. Once Authority to Release is signed the claimant can not withdraw from our services to process the claim. Should the claimant withdraw from supplying relevant documents requested (within the client ability) to complete the claim, you will still be liable to pay the processing fee. Upon refusal to supply extra documents Serendipity Refunds will give 7 days notice to the client, clients file will be closed and payment of our fee will be required.
5. Should suit be commenced or an attorney employed to enforce payment of the processing fee pursuant of this agreement, the claimant agrees to pay such additional sum as the court may adjudge reasonable as attorney's fees in said suit.
6. Serendipity Refunds accepts no responsibility for the accuracy, currency or completeness of any information provided via any correspondence and or communications. The accuracy or reliability of information provided is not guaranteed or warranted in any way and CTC Refunds, its agencies, representatives, subsidiaries and affiliates disclaim liability of any kind whatsoever, including & without limitation, liability for accuracy, quality, performance, or reliability for a particular purpose arising out of the information provided.
7. These Terms & Conditions can be varied at any time by Serendipity Refunds upon the giving of 7 days notice in writing to the Client detailing such changes.
8. Acceptance of our service is automatic acceptance of all Serendipity Refunds full terms & conditions. Please read our terms and conditions on our company website <http://www.serendipityrefunds.com/Terms.html>.

Claimant Signature :

Please note you will need to send physically signed copies along with attested copies of identity proof documentation by post.

#### OFFICE ONLY – SERENDIPITY REFUNDS PTY LTD

Before accepting, please confirm: Client has Accepted Conditions

The Authority has been printed  The Authority has been signed by the client