

BIG BROTHERS BIG SISTERS OF NELSON

CRISIS INTERVENTION POLICY

Policy

BBBSN Workers, Volunteers and Mentors will be fully briefed and appropriately trained to deal with crisis situations.

Guidelines

Where a child or family involved with BBBSN is in a crisis situation workers will act promptly to ensure the safety of all involved.

Workers will consult with the client, management and any other parties involved to ensure the safety of the child and BBBS workers.

Workers will be alert to indicators of risk for young people and will act by alerting CYF, Police or Mental Health Services for support as appropriate.

Follow up

Once the immediate crisis has been dealt with BBBSN workers will evaluate the reasons for the situation and identify whether any additional planning or safeguards may be appropriate to avoid a recurrence of the crisis situation or to ensure the ongoing safety of the child.

Associated Documents

Contingency Plan

Pager Procedure

Child Protection Concern Flow Chart

Date Implemented	Date of Last Change	Next Review Date	Policy approved at
May 2016	February 2013	May 2019	

Signed _____

Position _____

Date _____