

✉ PO Box 2115 Kingscliff NSW 2487 ☎ 1300 005 767

📍 www.realmoneyrecovery.com.au 📄 ABN: 52342004382

TERMS & CONDITIONS OF USE

TERMS by signing the **“Authority to Release Funds” (ATR)** form and **“Authority to Receive Fee Paid from Refund Service”** form (required by **Fee From Refund** trust service) you accept all of the **Real Money Recovery Terms and Conditions** as described below:

Real Money Recovery may not disclose the source of your funds without your signed authority. Real Money Recovery will make every effort to ensure that the money is returned to you within 9 weeks of receiving ALL necessary and correct documentation from you. However Real Money Recovery is not responsible for delays in processing the claim and accept no responsibility for any claim, loss, or liability arising from such delays.

Real Money Recovery is a service that relies on information provided by other parties. Real Money Recovery therefore does not accept responsibility in any way for the accuracy, reliability, currency, or completeness of any information provided by correspondence or communications. Real Money Recovery disclaims liability of any kind whatsoever, including and without limitation, liability for accuracy, quality, performance, or reliability for a particular purpose arising out of the information provided.

Real Money Recovery will charge the fee amount of 10 to 25%, including GST if applicable of all monies recovered. Your individual % rate was agreed and authorised on your signed “Authority to Release Funds” (ATR) form. This is payable immediately upon recovery of funds. “Fee From Refund” trust account service will process, deduct and pay Real Money Recovery your agreed % fee, GST if applicable and deduct their service fee charge, as per the **“Authority to Receive Fee Paid from Refund Service”** form you signed. The balance of money recovered is deposited into your nominate bank account.

Real Money Recovery does not charge any fee in the event that no funds are able to be recovered.

After receiving the signed **ATR (Authority to Release Funds)** form, Real Money Recovery will endeavour to locate more funds that may belong to you. If we are successful, this Authority will allow Real Money Recovery to modify the original **ATR** by including any additional payments and details that we have found on the signed **ATR** document and without the need to regenerate another **ATR**.

You will be provided with a tax invoice in the event that you are able to claim back the GST portion of the recovered funds.

I/we agree that by signing this **ATR** form authority, I/we will not authorise any other attempt to claim the funds via any other person, agency, or group. If this is found to be the case, I agree to pay Real Money Recovery the prescribed fee in full.



REAL MONEY
RECOVERY

Acceptance of our
service by signing the

**“Authority to Release
Funds” (ATR)** form and

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“Authority to Receive Fee Paid from Refund Service” form is automatic acceptance of all the
Real Money Recovery Terms & Conditions.