



GDPR Privacy Notice - Customers

What we need:

Planet Logistics Ltd will be what's known as the 'Controller' of the personal data you provide to us. We only collect basic personal data, this does not include any special types of information or location based information. This does however include name, address, contact number, email etc and forms part of our account administrative processes.

Why we need it:

We need to know your basic personal data in order to provide you with administrative and business services as part of our agreement/contract with you.

What we do with it:

All the personal data we process, is processed by our staff in the UK however for the purposes of IT hosting and maintenance this information is located on servers within the European Union. No Third parties have access to your personal data unless the law allows them to do so.

We have a Data Protection policy in place to oversee the effective and secure processing of your personal data. This can be provided upon request.

How long we keep it:

Planet Logistics Ltd will only retain your personal data for business and administrative purposes as long as UK law states, after which time it will be destroyed. More information on our retention schedule can be requested by contacting Planet Logistics Ltd.

What we would also like to do with your data:

We would however like to use your name and email address to inform you of any future business services that we feel would be appropriate. This information is not shared with third parties and you can unsubscribe at any time via phone or email.

What are your rights:

If at any point you believe the information we process on you is incorrect you can request to see this information and have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact us to have the matter investigated.

If you are not satisfied with our response or believe we are processing your organisation/personal data not in accordance with the law you can complain to the Information Commissioners Office.